

Bereavement Update – Margo Biggs

Our members continue their involvement in preparing packs and support materials for bereaved relatives. In wards bereavement trolleys have been piloted so that staff can deal promptly and sensitively with patient deaths as all materials are to hand. We also heard of sympathy cards sent out from Intensive Care staff at significant points with the year anniversary of death being marked. Our funeral director addressed rising costs of funerals and ways in which he advises relatives ways of reducing these where possible. A stakeholder event will be held on 8th December to share information among all those involved and represented on the group.

Reflections on the Area Drugs & Therapeutic Committee – Eileen Wallace

I have been a PPP member for 1 year so thought I would give you my reflections of the ADTC committee.

We have a very experienced chair, Dr. John Doig - consultant Forth Valley Royal. Mrs Christine Russell - pharmacy technician provides admin support to the committee. We meet at lunch time and the committee is well attended by lead pharmacists, GPs, prescribing advisors, lead tissue viability nurse and also Gail Caldwell Director of Pharmacy. From the outset I have been made to feel part of the team and also as a patient with thoughts and ideas.

My thoughts and reflections are very positive. The dedication and commitment of all the group committee is very apparent to me. Papers are sent out usually the week before and Christine our contact person is very experienced in dealing with anything that arises. Perhaps later I will give you a flavour into what and how we deal with any drug issues in Forth Valley.

PPP Members biographies – John McGhee

Currently we have members' photographs appearing on the PPP members' web page. The aim is to have photos for all members published along with a short personal biography. Many members have already sent biographies or personal statements and a small group will be working on standardising and publishing these. It's not mandatory to have a biography published and members who don't wish to do so will simply have *Member since xxxx* appended to their photos.

For members still wishing to send a short biography, below is mine as an example. Please send any statement that you would like to have included to Helena Buckley.

John McGhee

Patient Public Panel Member

Biography

John joined the PPP in 2012 having previously been employed in the IT industry as an Information Security Manger and Consultant working with local and national government and health services. John is a member of the PPP Steering Group, he leads the PPP's Communication and Media portfolio group and he is the PPP's representative on the NHS Forth Valley's Information Governance Group.

John's focus is on patient safety and communication and his aims within the PPP are towards raising the profile (and usefulness) of the PPP within the Health Board and the wider community, and providing mechanisms for good communication within the PPP itself.

European Antibiotics Awareness Day – Margo Biggs

Although organised nationally by Health Improvement Scotland, two members of the PPP Eileen Wallace and myself plus Roy Pettigrew together with Clare Colligan from Pharmacy were raising awareness with staff and public of taking antibiotics when unnecessary or ineffective, as in treatment of viral infections. The resistance to antibiotics is increasing and in some cases only one may be effective in treatment of serious infections. People were given leaflets and encouraged to become Antibiotic Guardians Colourful stickers of germs and pens were also handed out reinforcing the message.



Website PPP Pages: www.nhsforthvalley.com/get-involved/public-involvement-groups/patient-public-panel/

PPP News email: pppnews001@gmail.com

Clean Bill of Health for Stirling Community Hospital – Helena Buckley

Stirling Community Hospital has been given a clean bill of health following an unannounced inspection by the Healthcare Environment Inspectorate (HEI).

The HEI inspection team visited the hospital on 6th and 7th September 2016 to meet patients and staff, and to inspect wards and departments to assess cleanliness and to check that the hospital meets national standards.

Speaking of the report, Claire Sweeney, Interim Director of Quality Assurance for Healthcare Improvement Scotland, said: "This was the first inspection of this community hospital following the transfer of services from acute to community in 2011. The inspection was very positive. The standard of cleanliness of the environment and patient equipment was good throughout the hospital. Frontline staff had a positive relationship with the infection prevention and control team, and the team was highly visible on the wards."

Professor Angela Wallace, NHS Forth Valley's Director of Nursing said: "We welcome the results of this unannounced inspection which are very positive and resulted in no requirements and recommendations.

"The report reflects the hard work carried out by staff to maintain a safe, clean and pleasant environment. I was particularly heartened to learn that 100% of patients who completed a questionnaire thought the standard of cleanliness on their wards was good and that the equipment used by staff was always kept clean.

"This was the first inspection of this community hospital since acute services transferred to Forth Valley Royal Hospital in 2011 and many different areas were assessed during the visit. These included the Minor Injuries Unit, Outpatients Department, X-ray Department and several inpatient wards.

"Work will continue to maintain and further improve the consistently high standards of cleanliness and care across the hospital."

The full HEI inspection report is available to view at this link:

http://www.healthcareimprovementscotland.org/our_work/inspecting_and_regulating_care/nhs_hospitals_and_services/nhs_forth_valley/stirling_community_hospital.aspx

Simulation Centre – Shelia McGhee

After the presentation at the last PPP meeting five members volunteered to be "patients" in the Simulation Centre. After a briefing on the 21st November we presented ourselves today to follow scenarios for four groups of FY 2s to follow and conduct diagnostic conversations with the PPP volunteers.

The volunteers, Sheila McGhee, Helen Macguire and Margo Biggs in the morning and Mary Miller and Eileen Wallace who joined them in the afternoon worked through three scenarios of patients with a palliative end of life care cancer diagnosis, a heel ulcer infected combined with MRSA and

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high vancomycin levels. And an elderly confused patient with an MRSA infection after a cannula became infected after antibiotic treatment for a UTI.

Briefings were done by the lead Clinicians , make up related to their conditions was done by Sahra (a make-up student from Cumbernauld) . With an active lead from "nurses" Scott and David we worked through the questioning of four sets of FY2s.

I thought Sahea deserved a mention too for her excellent work. She is a 2nd year student who loves the work and by mutual agreement returned for a 2nd year.

This is some feedback from the event: *"Just wanted to say a very big thank you to you all for coming yesterday and your crucial help with our course. The feedback was very good from the trainees and a few of them specifically mentioned the quality of the patients in their feedback. I know that Olly was very impressed too so thank you for all your work in memorising the roles. The Oscars are just around the corner!"*

Clacks and Stirling H&SC Strategic Planning Group – Helen Macguire

On 9 November Clacks & Stirling Health & Social Care Partners held an event in the Alloa Town Hall entitled Creating a Foundation for Change. This was to look at a Market Position Statement for adults in Clackmannanshire and Stirling. We looked at why services such as health, social services and housing, needed to change and how everyone could work together to make the best use of all the available resources. It was well attended by Health Services, Local Authority, groups such as Carers Centre, RVS, Caledonia Social Care, Crossroads and private care companies.

On 23 November Clacks & Stirling Health & Social Care Partners held a Whole System Working Session at Dunblane Hydro. This was to give various groups the opportunity to discuss the Draft Locality Plans for Clacks & Stirling before being discussed at the Clacks & Stirling H & S Strategic Planning Group's monthly meeting the following day. Again, this was well attended by Health staff, GPs, Social Services, and Carers Centre. There was an interesting presentation about a GP Fellowship in Fife that was set up a year ago by a group of GP practices.

The draft Locality Plans will now be presented to the Integration Joint Board on 1 February 2017..Thereafter, it is planned to have Public Consultation on these Locality Plans during February and March 2017. Once the public have given their views, the Locality Plans will be revised and published in June 2017.

Next Clacks and Stirling Health & Social Care Strategic Planning Group meeting is on 17 January 2017.

Cleanliness of NHF Forth Valley Hospitals – Helen Macguire

It was another good news story this week that NHS Forth Valley had been commended nationally by the Scottish Government's Health Associated Infection Policy Unit and Health Protection Scotland as being the ONLY Board in Scotland where cleanliness in all its hospitals has not been raised during a HEI inspection over the last few years.

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Congratulations to both the NHSFV and SERCO Domestic Services staff for this achievement in keeping all our hospitals clean and safe for the patients and staff.

Over many years, members of the PPP and Public Partnership Forums have accompanied NHSFV and SERCO staff on monitoring the cleanliness of the Acute and Community hospitals. It is now rewarding for us to know that we have contributed to NHSFV receiving this commendation.

Stakeholder Event Bereavement – Margo Biggs

This event was held in the Park Hotel on 8th December.

Bereavement and End of Life Care are part of the Person Centred Care Strategy. After an introduction by Angela Wallace who has this as part of her portfolio, Sandra Campbell presented on the Bereavement Section of the Strategy and updated those attending on developments such as the bereavement trolleys in each ward keeping everything together that will be needed.

The tables contained examples of the bags for belongings and cards developed after our member Helen Russell brought the concerns of bereaved relatives before the Steering Group. There was a presentation on the Bereavement Care provided by Strathcarron Hospice including the provision of support courses for Bereaved Children.

Catriona Addison spoke on the support provided in Women's and Children's surrounding stillbirths and other aspects of obstetric deaths. She described the Beautiful Tree with names on each leaf to mark the death of children and engraved by a local jeweller. There were discussions on presentations identifying support out there and education needed. Case Studies were presented and conclusions will be written up.

Thanks from Terence

Once again, many thanks for all the contributions to this edition. Merry Xmas to all of you!

