



Health and Social Care

At its heart, health and social care integration is about ensuring that those who use services get the right care and support whatever their needs, at any point in their care journey.

Health and Social Care Integration

Find out more about health and social care integration at www.gov.scot/hsci

Principles of Integration

The Principles for planning and delivering integrated Health and Social Care describe **how** integrated care should be planned and delivered. They are intended to work in tandem with the national health and wellbeing outcomes, which describe what integrated care is intended to achieve.

Services must take account of:

- the particular needs of different service-users:
- the participation by service-users in the community in which service-users live:
- the dignity of service-users;
- the particular needs of service-users in different parts of the area in which the service is being provided; and
- the particular characteristics and circumstances of different service-users.



Services will be provided in a way which:

- respects the rights of service-users;
- protects and improves the safety of service-users;
- improves the quality of the service;
- best anticipates needs and prevents them from arising; and
- makes the best use of the available facilities, people and other resources.

National Health and Wellbeing Outcomes

There are nine health and wellbeing outcomes which apply to integrated care. Their aim is to improve the quality and consistency of services for individuals, carers and their families, and those who work within health and social care.

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View the HSCI blog posts at http://blogs.scotland.gov.uk/ health-and-social-care-integration/

Services must be:

• integrated from the point of view of service-users; and • planned and led locally in a way which is engaged with the community (including in particular service-users, those who look after service-users and those who are involved in the provision of health or social care).

View the Health and Wellbeing Outcomes Framework http://www.gov.scot/Publications/2015/02/9966/downloads

> 'These principles are a single set of shared values which. taken together as a whole, span all activity relating to health and social care integration.

Digital Stories

The Lived Experience – Craig's Story

Craig is aged 43, lives in supported accommodation and receives a tailored package of support from his local integrated health and social care team to help him live as independently as possible.

In November 2001 Craig was viciously attacked and left for dead in an underpass. He suffered from a fractured skull, spent ten months in hospital, which resulted in brain damage.

Unable to hold down a tenancy of his own, Craig became homeless. He was diagnosed with Alcohol-Related Brain Damage (ARBD) and eventually, concern for his welfare became so great that the local council won a guardianship order, and Craig was confined to a care home against his will.

Years later, with the support of an advocacy worker, Craig challenged

the guardianship and regained his autonomy. His social worker brought his case to the attention of the newly formed ARBD service in Fife, and Craig finally found his freedom with daily support from his local integrated health and social care team. Craig's story clearly demonstrates what is possible when an integrated team with responsibility for supporting an individual to articulate and pursue a set of personalised health and wellbeing outcomes can achieve.



Alcohol-Related Brain Damage (ARBD) Service The ARBD service provides assessment, case management and support to those with ARBD in the community. Once admitted to the service, the team works collaboratively with colleagues from a variety of different disciplines including Community Mental Health, Psychiatry, Occupational Therapy, Addiction Services, Social Work and the Voluntary Sector to establish a tailored package of support to assist patients to live as independently as possible.

View more digital stories at: https://vimeo.com/hsci



View Craig's story at: https://vimeo.com/125063522







