

**PATIENT PUBLIC PANEL – DIARY OF INVOLVEMENT
AUGUST - SEPTEMBER 2017**



AUGUST	ENGAGEMENT DETAILS (meeting, survey, audit etc)	BRIEF COMMENTS	TIME (hrs)
		<i>Hours carried forward from April/July2017</i>	610
1	NHSFV /SERCO Cardiology Ward - CA	Patient Experience and Catering Surveys	2.5
1	NHSFV Ward B21 - EF	Short stay ward for patients with dementia who are treated for physical ailments	2.5
4	Falkirk Health & Social Care Integrated Joint Board Presentation by ADL on Self Help in the Home - MB	Opened with presentation on delayed discharge, home care and relevant reports	4
7	NHSFV Spiritual Care Committee - JG		4
7	Discussion with Helena Buckley and Derek Blues on Aligning Cabinet Portfolio with Board's Healthcare Strategy - MB, HM	Need for wider discussion and development session.	3
7	NHSFV Cardiology Ward - EC	Patient Experience Surveys	2
8	NHSFV Ward B21 - EF	Short stay ward for patients with dementia who are treated for physical ailments	2.5
10	Clacks & Stirling Health & Social Care Strategic Planning Group - SMcG, HM, EW		10
10	NHSFV GP Out of Hours Review - HM, EC	Transforming Urgent OOHs Care short life review	5
11	NHSFV Clinical Governance Committee - HM, EW	Presentation on Bone Health in FV by Kirstie Stenhouse, Fracture Liaison Practitioner, which showed future steps and challenges. This may be of interest to PPP? See Minutes on website.	12

8 and 11	Scottish Health Council's Workshop on Realising Realistic Medicine - MM, HM, MB	Discussion of what makes a good doctor and nurse and what patients want as dialogue with clinicians.	9
14	NHSFV/SERCO Ward B23 - JG	Patient Experience, Infection Control and Catering Surveys	3
16	NHSFV Pharmacy Practices Committee - HM, SMcG	Visit site of proposed new Pharmacy in Falkirk area. Considerable reading of the background to the application had to be done before the visit.	10
16	NHSFV Research and Development meeting - CA	Sub-group meeting to revamp funding application paperwork	2.5
16	NHSFV/SERCO Cardiology Ward - CA	Patient Experience and Catering Surveys	2
17	NHSFV Pharmacy Practices Committee - HM, SMcG	Attend meeting with applicant, interested contractors and others to decide if a Pharmacy is necessary in that area.	12
17	NHSFV Women's and Children's Group - MB	Discussion on website	2
21	Full PPP Meeting - MM, HR, JS, HM, MB, CA, LD, TO'B, EK, EW, LC, JMcG, SMcG, SMcD, DMcL	Presentations on Healthcare in FV Prisons and update on eHealth	60
21	PPP Transport Working Group - JMcG, SMcG, HM	Met with Mark Craske, Diane Hagart and Helena Buckley to try and find a solution to transport needed for out-patients visiting Ophthalmology Dept at FCH from Clacks and Stirling. No public transport goes to FCH from these areas.	3
21	Meeting with Sam Johnstone, Infection Control - JG		1
21	NHSFV Ward B23 - JG	Infection Control and Patient Experience Surveys	3
22	NHSFV Ward B21 - EF	Short stay ward for patients with dementia who are treated for physical ailments	2.5
24	NHSFV Person Centred Health Care Steering Group - MM, MB	Development session at Carronvale House	7

28	NHSFV/SERCO Cardiology Ward - CA	Patient Experience and Catering Surveys	2.5
29	NHSFV/SERCO Ward B23 - JG	Infection Control, Patient Experience and Catering surveys	4
29	NHSFV Ward B21 - EF	Short stay ward for patients with dementia who are treated for physical ailments	2.5
30	NHSFV Car Parking and Travel Group - HM, SMcG		5
	Writing PPP News items - MB		3
		August Hours	181.5
		April - August 2017 Hours	791.5
	Notes by Evelyn Crosbie of patients' comments during Cardiology Surveys:		
	1 One gentleman and his wife said they had been out and in over 5 weeks, when I went back the next fortnight he was back in again. There seems to be a problem in diagnosis or some other aspect of his case. They were complaining about this lack of developments.		
	2 Still complaints about no mobile usage.		
	3 One lady was upset because her Stirling GP did not identify how high her diabetes level was. It was only picked up when she was taken to hospital about her heart. It would appear that the public are to some extent still unaware of Practice Managers. She asked me to find out how she could change doctors, as this had been a long time feeling that he was not on top of things. Again highlighting the public's awareness as to how to use the service.		

Margo Biggs – MB
Mary Miller – MM
John McGhee – JMcG
John Snaddon – JS
Lee Campbell – LC

Sheila McDuff – SMcD
Eddie Kelly – EK
Terence O'Byrne – TO'B
Helen Macguire – HM
Eileen Wallace – EW

Helen Russell - HR
Carol Allardyce – CA
Christina McNeil – CMcN
Sheila McGhee – SMcG
Lawrie Dewar – LD

David McLaren - DMcL
Evelyn Crosbie - EC
James Greenaway - JG
Margaret Wotherspoon - MW
Evelyn Finnie - EF

