

Healthcare Improvement Scotland (HIS) Inspection

The Story So Far

- **5th to 7th April 2022** - unannounced HIS inspection in Forth Valley Royal Hospital
- **19th April 2022** - follow-up HIS inspection resulting in nine improvement requirements made to NHS Forth Valley Board
- **27th & 28th September 2022** - further unannounced HIS inspection highlighting limited improvements against the original nine requirements. An additional eleven improvement requirements were also identified
- **April 2022 to current** – ongoing work to address all improvement requirements
- **February 2023-August 2023:** 20 members of the public from across the Forth Valley area participated in focus groups led by the Quality Improvement team, to develop and co-produce improvement ideas which have been implemented.

Improvements Made to Date



Introduced medication checks and administration for patients who take regular medication while they wait to be admitted or transferred



Care & Comfort Rounding introduced across Emergency, assessment, and inpatient areas



Mechanisms in place to capture and respond to feedback from patients and staff



New procedures in place to monitor staffing levels and quickly respond to any issues or concerns



Reduction in number of contingency beds in use



Hand Hygiene training expanded and new performance reporting arrangements in place



Significant investment in additional support staff and leadership support 24/7