

# Prioritise Your Pump Performance

PATIENT

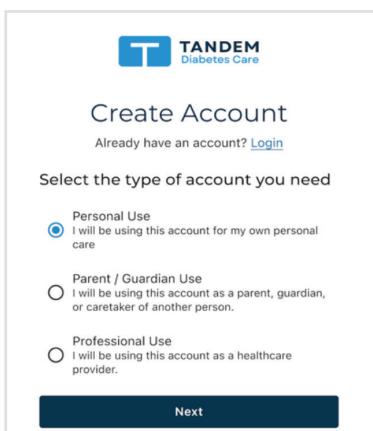
To get the most from your **Tandem t:slim X2 insulin pump**, you need to be using the latest 7.8.1 software. This will let you download the **Mobile App** and bolus from your smartphone. Plus you can see your pump data and share the information with your clinic through the cloud-based **Tandem Source** platform.

If you haven't updated your software yet and accessed the **Mobile App** and **Tandem Source**, it's easy to do in five, simple steps.

## STEP 1

### Create your Tandem Source account

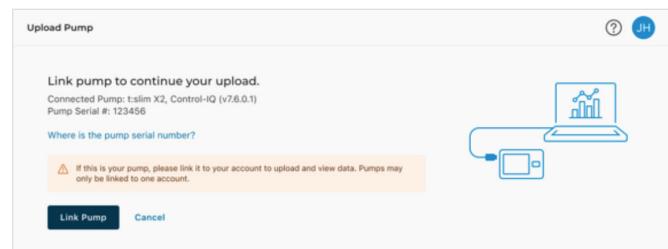
- 1 Go to [source.tandemdiabetes.com](https://source.tandemdiabetes.com).
- 2 Create a **Personal Use** account with your email and complete the patient data fields.
- 3 You will receive an email with a link to activate your account.
- 4 Finish by choosing a password.



## STEP 2

### Link your pump to Tandem Source account and upload data

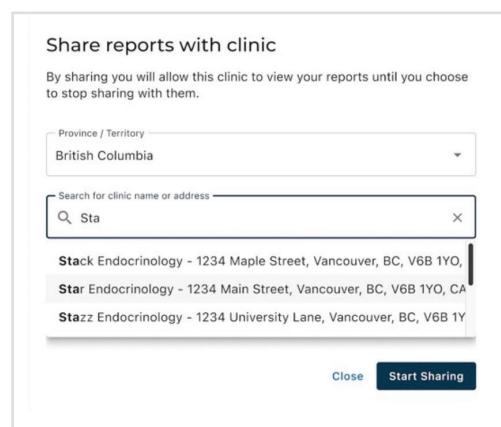
- 1 When logged into your Tandem Source account click on **Upload Pump** option.
- 2 Plug the pump into your PC/laptop using your Tandem USB cable.
- 3 Click **Link Pump** button to link to your account to upload pump and view data.



## STEP 3

### Share pump reports with your clinic

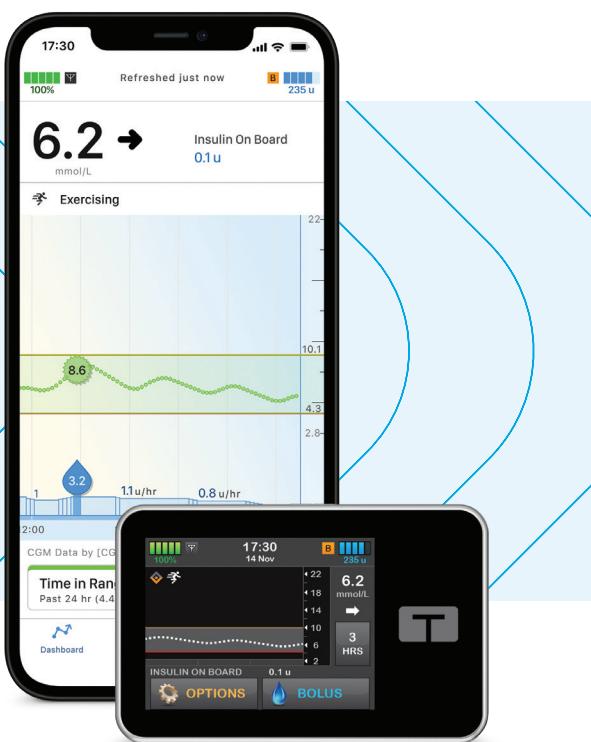
- 1 Click the blue circle in the top right of your screen to get to **Account Settings**.
- 2 Select **Share Reports**.
- 3 Click **Add Clinic** to search for clinic.
- 4 Select clinic and and **Start Sharing**.



## STEP 4

### Update Pump Software

- 1 When logged into your Tandem Source account, select **Update Software** from the navigation bar.
- 2 Click update after reviewing the update requirements and health and safety information.
- 3 Connect your pump to the laptop using the Tandem USB cable.
- 4 Click **Connect Pump**.
- 5 Pump connected message will appear. Confirm the serial number is accurate before selecting **Continue**.
- 6 Enter the update ID code. If you don't have one, please contact our Customer Service Team.
- 7 Continue to follow the on-screen instructions to complete the update.



## STEP 5

### Download the Mobile App

- 1 Go to the Apple App Store or the Google Play Store for Android devices.



- 2 Search for the **Tandem t:slim Mobile App** and download.



- 3 Log in to your Source account when prompted by the app.
- 4 From your pump homescreen choose **Options** the select **Device Settings**.
- 5 Click **Bluetooth settings**, toggle on and click **Pair**.
- 6 Generate a Bluetooth pairing number for your app.
- 7 Click **Begin** and **Sync Pump Data**.

The **Mobile App** will now upload your pump data to Tandem Source every hour so it's ready for your next clinic appointment so you and your healthcare professional can review your **Tandem Source** reports together.

For more information and help with **Tandem Source** and the **Mobile App** visit the Making Diabetes Easier website.

If you have any questions about **Tandem Source**, or the **Mobile App**, please call the Customer Service Team on **0800 0121 560**.



**Customer Service**  
UK 0800 012 1560  
IRE 1800 12 4912



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**t:simulator App**  
A free virtual pump demo



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